

# Brazil, India & China Customs Compliance

March 24-26, 2009 | Sheraton Fisherman's Wharf, San Francisco, CA

Select your countries!  
Attend 1, 2 or  
all 3 days!

## Brazil: March 24, 2009

- Minimize customs delays and fulfill unique import documentation requirements
- Optimize the use of special customs regimes to support your Brazilian import strategy
- Deal with customs authorities during an inspection or investigation
- Select competent and compliant local customs brokers and trading companies

## India: March 25, 2009

- Navigate the Indian taxation system
- Expedite the import licensing process
- Maximize the use of special economic zones
- Ensure the proper classification of goods
- Address customs valuation issues unique to India

## China: March 26, 2009

- Enroll in China's new Enterprise Customs Classification system
- Improve customs valuation efficiency to mitigate disputes
- Adapt to port of entry differences
- Reduce impact of VAT refund rate changes
- Build relationships with Chinese Customs officials

## Benefit from Unparalleled In-House Insights from an International Faculty of Senior Global Customs Practitioners:

Advanced Micro Devices

Cisco Systems

Hitachi

Merck & Co

ATC Technology

DHL Express

IBM

Microsoft

Bayer

Dresser

KLA-Tencor

Motorola do Brasil

Bertling Logistics

Globe Electric

Lam Research

Nestlé

Cadence Design System

Hewlett-Packard

Mary Kay

PepsiCo

Media Partners:



Washington Tariff & Trade Letter®



Register Now • 888-224-2480 • [AmericanConference.com/globalcustoms](http://AmericanConference.com/globalcustoms)

## Learn what it takes to prevent border delays, minimize importation costs and optimize supply chain structures in the world's leading markets

U.S. companies importing into Brazil, India and China face unique and complex tax and customs challenges and must learn how to navigate each local regulatory environment to maintain compliant customs operations.



With global operations transforming trade compliance into a competitive advantage, customs and trade executives must remain current on customs requirements and regulations in today's largest markets. Brazilian, Indian and Chinese customs regulations are exceptionally complex and companies willing to succeed in these markets must keep track of the latest developments and regulatory changes. Failure to be informed can result in border delays, enforcement actions, aggressive penalties and missed production and delivery deadlines.

Now in its 5<sup>th</sup> successful year, ACI's [Advanced Forum on Global Customs Compliance](#) presents a revamped conference agenda that focuses on the customs insights you need to succeed in [Brazil](#), [India](#) and [China](#). Hear corporate perspectives on how to comply with Brazilian, Indian and Chinese Customs requirements and learn how industry leaders are developing tailored approaches to improve import operations in each country. Benefit from the expertise of senior attorneys from India, Brazil and China and ask your most pressing customs questions.

Highlights from the program will include:

- How to expedite the RADAR registration process in Brazil
- Assessing and minimizing import taxes into Brazil
- Addressing customs issues with Indian government officials and the DRI
- Coping with hurdles to efficient logistics and expediting customs clearance in India
- Applying China's country of origin and marking standards
- Overcoming challenges of building relationships with Chinese officials
- Optimizing customs bonded operations in China



Whether your company is weighing the pros and cons of importing into Brazil, India or China or has existing import operations, you can't afford to miss the only event focused on customs regulations in the world's leading markets. This must-attend event will fill up quickly, so register now by calling 1-888-224-2480; by faxing your registration form to 1-877-927-1563; or by registering online at [www.AmericanConference.com/globalcustoms](http://www.AmericanConference.com/globalcustoms).

### A Must-Attend Event For

- VPs, Directors and Managers of:
  - Customs Operations and Trade Compliance
  - Global Customs
  - Customs Administration
  - International Trade
  - Import/Export Compliance
  - Global Trade Policy
  - Worldwide Import/Export
- In-house Counsel, International Trade
- Customs Compliance Counsel
- Attorneys, Customs and International Trade
- Managers, Brokerage Services from International Freight Forwarders and Customs Brokers



Register now: 888-224-2480 • fax: 877-927-1563 • [AmericanConference.com/globalcustoms](http://AmericanConference.com/globalcustoms)

# Customs Brazil

March 24, 2009

7:30 Registration and Coffee

8:30 Opening Remarks from Chair of Brazil Customs Day

*Fabiana Heitmann Taunay Ferreira*

Mattos Filho, Veiga Filho, Marrey Jr. e Quiroga Advogados (São Paulo, Brazil)

8:45 Navigating the Brazilian Tax System: Assessing and Minimizing Import Taxes into Brazil

*Fabiana Heitmann Taunay Ferreira*

Mattos Filho, Veiga Filho, Marrey Jr. e Quiroga Advogados (São Paulo, Brazil)

- Understanding the tax code in Brazil and applying proper taxes to goods
- Assessing importation costs into Brazil: II, IPI, ICMS, PIS/COFINS and TX SISC
- Exemptions, reductions and tax incentives of state tax ICMS
- Meeting tax requirements to obtain an import license and presenting evidence of payment
- Dealing with different duties and taxes by state
- Understanding concept of “Indirect Import Model” and impact of Fundap tax incentive for trading companies on your import operations
- Recent issues raised by Customs and Tax (Federal and State) authorities
  - Concept of importer acting as an agent
  - What “Para Encomendante pre-determinado” means for foreign companies

9:30 RADAR: How to Apply and Maintain Compliance

*Oswaldo Leite de Moraes Filho*

Demarest & Almeida (São Paulo, Brazil)

- RADAR modalities and timeframe: mandatory registration for importers/exporters
- Providing tax authorities with an estimation of the import operation and financial evidence consistent with the operation
- What to do when your import operation estimate changes
- What import structures are presently allowed in Brazil and what is the most appropriate RADAR form for each?
- Implications of Normative Instructions 228/02
- Maintaining RADAR compliance
- Overcoming fraud and illegal tax planning: What is behind RADAR?

10:00 Coffee Break

10:15 Import Documentation: Ensuring Efficient Entry Process Flow to Minimize Customs Delays

*Carla Ackley Cravalho*

Global Customs & Trade Affairs Manager  
Cisco Systems, Inc. (San Jose, CA)

*Robert Byrne*

Executive Program Manager - Latin America  
Office of Import Compliance and Supply Chain Security  
IBM (Somers, New York)

- How documentation requirements in Brazil compare to standard documentation rules
- Presenting documentation to Customs: what Customs will expect your documentation to include
- MERCOSUR’s Common External Tariff requirements for documentation
- Avoiding common documentation mistakes made by foreign companies in Brazil
- Effectively working with brokers to avert the submission of inconsistent documentation to Customs authorities
- Responding to requests for additional information
- Managing different requirements according to place of discharge or officer

11:15 Optimizing the Use of Special Customs Regimes to Support Your Brazilian Import Strategy

*Ernesto Levy*

Logistics and Warehouse Sr. Manager  
Motorola do Brasil (São Paulo, Brazil)

*Alessandra Machado*

Trench, Rossie Watanabe Advogados (São Paulo, Brazil)

- Complying with requirements and formalities of customs bonded operations
- How to reduce cycle time in bonded warehouse
- What are the advantages and disadvantages of RECOF and how to obtain approval
- Under what circumstances can you obtain Special Deposits and what are the benefits?
- Exemptions and tax incentives available under Brazilian drawback regime

12:15 Networking Luncheon for Attendees and Speakers

1:45 Dealing with Customs Authorities During an Inspection or Investigation

*Henry Morita*

Inter-Market Logistics Manager  
Nestlé USA (Glendale, CA)

*Robert J. Pisani*

Pisani & Roll PLLC (Washington, DC)

- What triggers a physical and/or documental inspection
- What to do when your foreign subsidiary is under investigation by Brazilian Customs authorities
- What channels are most effective when dealing with Brazilian officials?
- How to expedite an investigation
- Defending your case
  - providing evidence and documental support
  - When is it advisable to have an in country representative?
- Attaining an injunction to prove all documents are present
- How to continue import operations while under investigation
- Preparing for and preventing adverse actions by tax authority and customs officials when under investigation
- How to respond to Deficiency Notices increasingly issued by tax authorities and how to structure your defense

2:45 **Customs Modernization in Brazil: How the Latest Regulations, Import Programs and FTAs Will Impact Your Operations**

---

*Mauro Berenholz*  
Pinheiro Neto (São Paulo, Brazil)

- How revisions of foreign trade rules are improving the management of import operations and procedures
- Impact of Harpia System on Brazilian import and export transactions
- How new SISCARGA cargo regulation impacts foreign companies
- Taking advantage of Blue Line developments and simplified clearance procedures
- Drawback and “Green-Yellow” modality: reducing production costs
- “Ex-Tarifário” Regime: incentives for investments in capital goods in Brazil
- FTAs: perspectives for Brazil and MERCOSUL

3:30 **Afternoon Refreshments**

3:45 **Ensuring Proper Classification and Valuation in Brazil**

---

*Mauricio Barros*  
Braga & Marafon (São Paulo, Brazil)

- Assessing classification differences between US and Brazil
- Administrative procedures for tax classification and customs valuation
- Regional harmonized tariff codes: determining correct tariff numbers
- What is needed to get a ruling in Brazil?
- Compliant valuation of used equipment
- Overcoming valuation issues when importing through a Brazilian Trading Company: what your agreements must include
- Resolving classification and valuation disputes in Brazil

4:30 **Selecting Competent and Compliant Local Customs Brokers and Trading Companies**

---

*Kim Masone*  
Manager, Americas Customs and Compliance  
Hewlett-Packard Company (Roseville, TN)

*Erin L. Crockett*  
Director, Global Trade Compliance  
Dresser, Inc. (Addison, TX)

- What to ask when selecting a local customs broker or Brazilian Trading Company
- Due diligence: best practices for evaluating brokers and trading companies
- Assessing the service providers compliance structures and shared values
- Establishing internal controls to prevent, detect and respond to customs and tax violations
- Ongoing monitoring of customs brokers and Brazilian Trading Companies

5:30 **Brazil Customs Day Ends**

7:30 **Registration and Coffee**

8:30 **Opening Remarks from Chair of India Customs Day**

---

*V. Lakshmikumaran*  
Lakshmikumaran & Sridharan (New Delhi, India)

8:45 **The Rise in Customs Enforcement in India: Customs Authorities Priorities and Targets**

---

*Rohan Shah*  
Managing Partner, Economic Law Practice  
(Mumbai, India)

- Recent developments in India’s regulatory and enforcement environment
  - Why investigations are on the rise
  - Vicarious liability of individuals
- How recent court cases are changing the enforcement landscape
- How customs violations are discovered and prioritized
- Recent updates on issues raised by DRI

9:30 **Expediting the Licensing Process in India**

---

*Diane Divin*  
Manager, Global Import/Export Administration & Logistics, Mary Kay Inc. (Addison, TX)

- What you need to do before registering for a product specific import license
  - Acquiring an IEC and PAN number
  - Documentation requirements
- When is it essential to rely on local counsel?
- What customs expects your paperwork to include
- What is a realistic timeframe for completing the product registration process?
- Understanding how best to work with Indian officials to expedite the licensing process
- Walking the fine line of paying expediting fees

10:00 **Coffee Break**

10:15 **Addressing Customs Issues with Indian Government Officials and the DRI**

---

*Renée E. Stein*  
Director, Global Trade Policy  
Microsoft Corporation (Seattle, WA)

*Mark Ryan*  
International Trade Counsel  
Hewlett-Packard Co. (Palo Alto, CA)

*Vaibhav Parikh*  
Nishith Desai Associates (Palo Alto, CA)

- What channels are most effective when dealing with Indian officials
- Understanding the Indian mindset and cultural differences
- Charting the scope of the agencies with oversight over your products

- Forging relationships with Indian officials: how to work with Indian agencies to interpret customs regulations
- Understanding the organizational make-up of the DRI and how it compares to other agencies
- What you should do if you receive a summons from the Director of Revenue Intelligence
  - Rights and privileges
  - Cooperation
  - Role of legal counsel

## 11:15 Optimizing the Use of Special Economic Zones

*Robert Bowen*

Program Director, Export-Import Regulations Office  
Hitachi Global Storage Technologies, Inc. (San Jose, CA)

*Shankar Chatterjee*

Managing Director – India and South Asia  
Bertling Logistics (Mumbai, India)

- Understanding key differences between SEZs, STPIs and HTPIs
- How India's SEZs can be used by foreign companies
- Key factors to consider before setting up your SEZ unit
- Identifying pros and cons of SEZs, STPIs and HTPIs
  - Tax benefits
  - Operational freedom
- What conditions apply to importers?
  - Administrative set up for SEZs
  - Approval mechanisms of SEZs
- What steps you must take to ensure a shipment is cleared

## 12:00 Ensuring the Proper Classification of Goods

*S.C. Satpathy*

India Trade Service (Mumbai, India)  
Former Deputy Director General of Foreign Trade  
Ministry of Commerce

- How Indian classification rules compare to US rules
- How Indian Trade Classification is aligned with Foreign Trade Policy
- What are the parameters for the determination of classification?
- Special classification regimes
- Resolving classification disputes
- Special care to be taken by importers

## 12:30 Networking Luncheon for Attendees and Speakers

## 1:45 How to Facilitate Trade and Expedite Customs Clearance in India

*Larry Disenhof*

Group Director, Export Compliance  
Cadence Design System (Chelmsford, MA)

*Vivek Luthra*

Senior Support Manager - India  
DHL Express Germany (Bonn, Germany)

- Current state of transportation and port infrastructure in India
- Reasonable timelines and available methods for expediting shipment of goods
- What regions are the most problematic and what are the most efficient routes?
- Finding a reliable delivery service company and overcoming delivery obstacles of shipping between states
- Coping with hurdles to efficient logistics
  - border check post delays
  - entry taxes
  - multiple documentation requirements
  - understanding different legal requirements
- Effectively working with your Indian third-party providers

## 2:45 Addressing Customs Valuation Challenges and Mitigating Disputes

*Steven Kott*

Manager, Global Trade  
Advanced Micro Devices (San Jose, CA)

*V. Lakshmikumaran*

Lakshmikumaran & Sridharan (New Delhi, India)

- Understanding customs valuation rules in India and key provisions
- Considerations for related party pricing and transactions: Special Valuation Branch
- Harmonizing customs valuation and tax requirements
- Importance of customs documentation to avoid disputes
- Effective dispute resolution responses
- Impact of recent cases on valuation

## 3:30 Afternoon Refreshments

## 3:45 Minimizing Direct and Indirect Taxes on Imports

*Rajeev Dimri*

BMR & Associates (New Delhi, India)

- Navigating India's system of taxation and understanding interplay of Customs duties with other taxes
- How importers can benefit from unique interplay of customs duties and taxes
- How customs classification impacts direct and indirect taxes
- What tax authorities will expect in your files

## 4:30 Maximizing Benefits of FTAs and RTAs in India

*Vinay Jha*

Senior Advisor  
Genesis Burson-Marsteller (New Delhi, India)

- Update on RTAs under negotiation with India
- The concept of rules of origin, and its variation in India's RTAs
- How to prevent rules of origin and valuation disputes
- How recent RTAs will facilitate your import operations
- Preventing common pitfalls when taking advantage of FTAs/RTAs in India

## 5:15 India Customs Day Ends

7:30 **Registration and Coffee**

8:30 **Opening Remarks from Chair of China Customs Day**

*Matthew McConkey*  
Mayer Brown (Beijing, China)

8:45 **China's New Enterprise Customs Classification System: Eligibility, Requirements and Benefits for IORs**

*Steven Kott*  
Manager, Global Trade  
Advanced Micro Devices (San Jose, CA)

- How to enroll in China's enterprise customs classification system
- Facilitation benefits of enrollment and perceived value added
- Types of classification categories and how to obtain AA status
- What IORs in class B, C and D should expect from China Customs
- Selecting local customs brokers with AA or A status
- Pros and cons of hiring local trading companies to act as IORs
- To what extent the new regulations reduce the cost of importing into China

9:15 **Improving Customs Valuation Efficiency**

*Donna Dong*  
Head of Customs and Trade Compliance, China  
Bayer Material Science (Shanghai, China)

*Matthew McConkey*  
Mayer Brown (Beijing, China)

- Key provisions in PRC Customs valuation rules
- Comparing US and China's valuation methodologies
- When will Chinese Customs reject a declared value?
- Circumstances for "reasonable customs doubt"
- What types of decisions can be challenged?

10:00 **Coffee Break**

10:15 **Adapting to Port of Entry Differences: Expediting Customs Clearance in China**

*Trudi I. West*  
Director, Global Trade Compliance  
Hitachi Data Systems Corporation (Santa Clara, CA)

*Pierre Mallette*  
Director of Logistics  
Globe Electric Company Inc. (Montreal, Canada)

*Joan Pan*  
Director Global Trade Compliance  
Merck & Co Inc. (Whitehouse Station, NJ)

- How interpretations of customs rules differ between ports
- How foreign companies may expedite clearance in key Chinese ports

- Overcoming challenges associated with product related governmental restrictions
- How (and why) to build good relationships with your local customs house
- Finding a competent broker

11:15 **Mapping Out Your Import Strategy to Reduce Impact of VAT Refund Rate Changes**

*Angela Ling*  
Foreign Trade Liaison, Asia Business Development  
Lam Research (Fremont, CA)

*Eugene Lim*  
Baker & McKenzie (Hong Kong)

- Update on VAT refund rate adjustments and latest VAT developments
- Impact of VAT refunds on your supply chain structure
- How to plan your supply chain structures to mitigate costs associated with VAT refund rates
- Minimizing VAT costs in RMA operations

12:15 **Networking Luncheon for Attendees and Speakers**

1:30 **Addressing Customs Issues Directly with Chinese Government Officials**

*Jiwei Ye*  
Vice President, Global Trade Service  
JPMorgan Chase (Shanghai, China)

*H. Douglas Garfield*  
Director, Global Customs & Trade  
PepsiCo International (Valhalla, NY)

*Li Qing*  
Jun He Law Offices (Beijing, China)

- Understanding how best to approach and work with Chinese officials
- How to make a submission to customs on an informal basis
- What procedures are followed by Customs to query imports?
- Building relationships with Chinese officials
- Understanding the dynamics between different government levels: what are the differences and how do you approach each?
- When is it essential to have local counsel?
- Finding and selecting an external advisor
- Impact of recent milk scandal on relationship between Chinese government and foreign companies

2:30 **Ensuring Proper Classification in China**

*Michael H. Jiang*  
Director, Worldwide Management Services  
PricewaterhouseCoopers (Shanghai, China)

*Lydia McClure*  
Corporate Trade Manager, Tax and Trade  
Applied Materials Inc. (Santa Clara, CA)

- How Chinese classification rules compare to US rules
- Overcoming problems with the implementation of the HTS in China
- What is needed to obtain a pre-classification ruling in China?
- Dealing with regional differences in classification
- Resolving classification disputes

### 3:15 Afternoon Refreshments

### 3:30 Optimizing Customs Bonded Operations in China

*Michael Schwartzberg*  
Senior Manager International Trade & Global Customs  
KLA-Tencor (San Jose, CA)

*Robert Bowen*  
Program Director  
Export-Import Regulations Office  
Hitachi Global Storage Technologies, Inc. (San Jose, CA)

- Understanding key differences between “free trade zones”, “export processing zones”, “logistics zones”, “bonded logistics parks”, “free ports”
- Choosing between programs: identifying pros and cons
- Key procedures in various zones and how to overcome inconsistencies
- Adapting compliance program when having operations in different zones
- Overcoming challenges of keeping record of flow of goods
- How to reduce cycle time in bonded warehouses

### 4:30 Applying China's Country of Origin and Marking Standards

*Randi Waltuck*  
Director of Trade Compliance  
ATC Technology Corporation (Fort Worth, TX)

*William Jackson*  
Duan & Duan (Shanghai, China)

- Understanding China's country of origin rules and how they are applied
- Key considerations when marking your goods
- Coping with differential marking requirements: what to do when China's rules conflict with the rules of other countries
- How rules of origin in China impact labeling requirements
- Adapting labeling and country of origin procedures to meet Chinese requirements

### 5:15 China Customs Day Ends

## Global Sponsorship Opportunities

ACI, along with our sister organization based in London, C5 Conferences, works closely with sponsors in order to create the perfect business development solution catered exclusively to the needs of any practice group, business line or corporation. With over 350 conferences in the United States, Europe, the Commonwealth of Independent States (CIS) and China, ACI/C5 Conferences provide a diverse portfolio of first-class events tailored to the senior level executive spanning multiple industries and geographies.

For more information about this program or our global portfolio of events, please contact:

**Wendy Tyler**  
Group Leader & Business Development Executive  
American Conference Institute

Tel: 212-352-3220 x242 | Fax: 212-220-4281  
w.tyler@AmericanConference.com

## Continuing Legal Education Credits



Accreditation will be sought in those jurisdictions requested by the registrants which have continuing education requirements. This course is identified as nontransitional for the purposes of CLE accreditation.

ACI certifies that the activity has been approved for CLE credit by the New York State Continuing Legal Education Board in the amount of 8.0 hours per day. Participation in all three days will total 24.0 hours.

ACI certifies that this activity has been approved for CLE credit by the State Bar of California in the amount of 6.75 hours per day. Participation in all three days will total 20.5 hours.

ACI has a dedicated team which processes requests for state approval. Please note that event accreditation varies by state and ACI will make every effort to process your request.



**ALUMNI**

## Expand Your Network

The complimentary ACI Alumni Program is designed to provide returning delegates with unique networking and learning opportunities beyond the scope of their conference experience.

Highlights include:

- Instantly access thousands of free presentations, PowerPoint's and other event resources - Online!
- Make direct contact with fellow conference alumni
- Post a question or look for answers in our Industry Forums
- Join a live Industry Chat in progress
- Earn Forum points towards free conferences & workshops

Expand your Network at [www.my-aci.com](http://www.my-aci.com)

# Brazil, India & China Customs Compliance

March 24-26, 2009 | Sheraton Fisherman's Wharf, San Francisco, CA

Select your countries!  
Attend 1, 2 or  
all 3 days!

March 24, 2009 - Brazil  
March 25, 2009 - India  
March 26, 2009 - China

## REGISTRATION FORM

### PRIORITY SERVICE CODE

S

ATTENTION MAILROOM: If undeliverable to addressee, please forward to:  
Customs/Trade Compliance or In-House Counsel



Can be recycled

CONFERENCE CODE: 659L09-SNF

YES! Please register the following delegate for Brazil, India & China Customs Compliance

### CONTACT DETAILS

NAME	POSITION		
APPROVING MANAGER	POSITION		
ORGANIZATION			
ADDRESS			
CITY	STATE	ZIP CODE	
TELEPHONE	FAX		
EMAIL	TYPE OF BUSINESS		

FEE PER DELEGATE	Register & Pay by Jan 23, 2009	Register & Pay by Feb 21, 2009	Register after Feb 21, 2009
ONE DAY <input type="checkbox"/> Brazil Only <input type="checkbox"/> India Only <input type="checkbox"/> China Only	\$1095	\$1195	\$1395
TWO DAYS <input type="checkbox"/> Brazil and India <input type="checkbox"/> Brazil and China <input type="checkbox"/> India and China	\$1895	\$1995	\$2195
<input type="checkbox"/> ALL THREE DAYS – Brazil, India & China	\$2695	\$2795	\$2995
<input type="checkbox"/> I would like to add ___ copies of the conference materials on CD-ROM to my order – \$299 each			
<input type="checkbox"/> I cannot attend but would like information regarding conference publications			
<input type="checkbox"/> Please send me information about related conferences			

### PAYMENT

Please charge my  VISA  MasterCard  AMEX  Please invoice me  
NUMBER EXPIRY

SIGNATURE

(for credit card authorization and opt-in marketing)

I have enclosed my check for \$\_\_\_\_\_ made payable to  
American Conference Institute (T.I.N.—98-0116207)

Wire Transfer (\$USD)

Please quote the name of the attendee(s) and the event code 659L09 as a reference.

Bank Name: M & T Bank  
Address: One Fountain Plaza, Buffalo, NY 14203, USA  
Swift / ABA No: 022 0000 46  
Account Name: American Conference Institute  
Account Number: 16485906

### Registration Fee

The fee includes the conference, all program materials, continental breakfasts, lunches, refreshments and complimentary membership of the ACI Alumni program.

### Payment Policy

Payment must be received in full by the conference date. All discounts will be applied to the Conference Only fee (excluding add-ons), cannot be combined with any other offer, and must be paid in full at time of order. Group discounts available to individuals employed by the same organization.

### Cancellation and Refund Policy

You must notify us by email at least 48 hrs in advance if you wish to send a substitute participant. Delegates may not "share" a pass between multiple attendees without prior authorization. If you are unable to find a substitute, please notify American Conference Institute (ACI) in writing up to 10 days prior to the conference date and a credit voucher valid for 1 year will be issued to you for the full amount paid, redeemable against any other ACI conference. If you prefer, you may request a refund of fees paid less a 25% service charge. No credits or refunds will be given for cancellations received after 10 days prior to the conference date. ACI reserves the right to cancel any conference it deems necessary or remove/restrict access to the ACI Alumni program and will not be responsible for airfare, hotel or other costs incurred by registrants. No liability is assumed by ACI for changes in program date, content, speakers, venue or arising from the use or unavailability of the ACI Alumni program.

### Hotel Information

American Conference Institute is pleased to offer our delegates a limited number of hotel rooms at a preferential rate. Please contact the hotel directly and mention the "Global Customs Compliance" conference to receive this rate:

Venue: Sheraton Fisherman's Wharf  
Address: 2500 Mason Street, San Francisco, CA 94133  
Reservations: (888) 627-7024

### Incorrect Mailing Information

If you would like us to change any of your details please fax the label on this brochure to our Database Administrator at 1-877-927-1563, or email data@AmericanConference.com.

## 5 Easy Ways to Register



**MAIL** American Conference Institute  
41 West 25th Street  
New York, NY 10010



**PHONE** 888-224-2480



**FAX** 877-927-1563



**ONLINE**  
AmericanConference.com/globalcustoms



**EMAIL**  
CustomerService  
@AmericanConference.com

### CONFERENCE PUBLICATIONS

To reserve your copy or to receive a catalog of ACI titles go to  
www.aciresources.com or call 1-888-224-2480.

### SPECIAL DISCOUNT

We offer special pricing for groups and government employees. Please email or call for details.  
Promotional Discounts May Not Be Combined. ACI offers financial scholarships for government employees, judges, law students, non-profit entities and others. For more information, please email or call customer care.